



Heat Massage

Risk Assessment – Coronavirus

6 July 2020 : Ian Baker

Risk	Likelihood	Impact	Containments
Customers and visitors introducing Covid 19 into the salon environment	Moderate	High	<ul style="list-style-type: none"> • Pre-booked appointments only • 1 customer per appointment • Request customers self-screen • Mandate hand sanitizing for every salon visitor • Operate safe waiting area within and outside the massage room • Maintain a clean and well supplied bathroom area • Use disposable towels • Offer face masks for customers where appropriate • Maintain online appointment and contact records for every client (Setmore appt. system)
Potential spread of coronavirus within the massage room	Low	High	<ul style="list-style-type: none"> • Deep anti-bacterial cleaning of all client and staff 'touch points' each half day of opening • Provision of customer washing and shower facilities as required • Sanitizing the massage couch between every client • Replacement of the paper protection covers between every client • Removal of all soft coverings (or replacement with cleaned covers if required) • Provision of sealed bottled water if required • Removal of all literature and foodstuffs • Regular use of extraction fans

			<ul style="list-style-type: none"> • Advise customers of toilet hygiene arrangements • Utilise contactless payments wherever possible
Maintenance of good social distancing arrangements	Low	Moderate	<ul style="list-style-type: none"> • Operate separate waiting areas from Hair Salon (adjacent to massage room entrance, and within the salon itself) • Limit appointments to one customer and visitor (with the exception of accompanying children) • Provide appropriate signage and online information to customers
Protection of masseur	Low	High	<ul style="list-style-type: none"> • Provision of PPE (surgical gloves and face visors/masks) to be used in line with current guidelines • Hand sanitizing between clients • Deep anti-bacterial cleaning of all client and staff 'touch points' each half day of opening • Provision of high quality cleaning, sanitizing materials and disposables • Provision of adequate cleaning time between appointments